

**AGREEMENT REGULATING ACCESS,  
PROCESSING & STORAGE PERSONAL  
INFORMATION IN TERMS OF THE PROTECTION OF  
PERSONAL INFORMATION ACT 4 OF 2013  
("POPIA")**

CUSTOMER \_\_\_\_\_ NAME:

CUSTOMER \_\_\_\_\_ ADDRESS:

CUSTOMER \_\_\_\_\_ REGISTRATION NUMBER:  
"the Customer"

**MACROCOMM FLEET ANALYTICS** Registration  
Number 2018/061135/07 ("the Company")  
is committed to compliance with the Protection of  
Personal Information Act. No. 4 2013 ("POPIA").

In this agreement, the following words bear the  
meanings associated with them below:

**"Personal Information"** means information  
relating to an identifiable, living, natural person,  
including:

1. Financial information related to a person,  
including information provided by the Customer,  
or information obtained from a Credit Bureaux  
or from CIPC (the Companies and Intellectual  
Property Commission);
2. Any identifying number, symbol, email  
address, physical address, telephone number,  
location information, online identifier, or other  
particular assignment to the person; and/or
3. The name of the person if it appears with other  
personal information relating to the person or  
if the disclosure of the name itself would reveal  
information about that person.

**"Data Subject"** means each director of the  
Client and each shareholder of the Company  
that is a natural person.

**WHEREAS:**

In the course of the Company's customer  
verification and credit vetting processes, the  
Company will collect, and process Personal  
Information related to Data Subjects.

The Company is committed to ensuring that  
any processing of Personal Information  
related to Data Subjects is limited to the  
express purposes of opening and management  
of an account for the Client and that such  
processing is compliant with POPIA.

**IT IS HEREBY AGREED THAT:**

1. The Customer  
consents to the Company:
  - A. performing a credit search on the  
Customer's record, as well as the record  
of Data Subjects, with one or more of the  
registered Credit Bureaux when  
assessing the Customer's Application  
for Credit (and at any other time in the  
Company's discretion);
  - B. recording the existence of the  
Customer's account with any Credit  
Bureau; and/or
  - C. recording and transmitting details of  
how the Customer has performed, and  
how the account is conducted by the  
Customer in meeting its obligations on  
the account.
2. The Customer consents to the collection,  
processing and storage of Personal  
Information by the Company related to Data  
Subjects, for the purposes of both the  
opening and ongoing management of a  
customer account.
3. The Customer represents that:
  - A. the Company has obtained the consent  
from such person to the processing of  
Personal Information by Clients in the  
credit vetting process; and

- B. the processing of Personal Information  
by the Company is necessary for the  
legitimate interests of the Company in its  
credit vetting process.
4. The Customer has taken reasonably practical  
steps to ensure that all Personal Information  
supplied to the Company is accurate, up to date,  
is not misleading and that it is complete in all  
respects.
5. The Company undertakes:
  - A. to act in accordance with POPIA in  
relation to the collection, processing and  
storing of Personal Information related to  
the Customer. The processing of  
Personal Information by the Company  
will be limited to the purposes set out  
herein and will not be excessive;
  - B. not to disclose the Customer's Personal  
Information unless it is legally or  
contractually required or for its legitimate  
business purposes; and
  - C. to use reasonable efforts in order to  
ensure that Personal Information relative  
to Data Subjects in its possession or  
processed on its behalf is:
    - i. kept confidential;
    - ii. stored in a secure manner; and
    - iii. processed in terms of the  
provisions of POPIA, and are  
for the purposes for which the  
Company has been authorized;
    - iv. to take reasonable steps to  
identify risks associated with  
the processing of the Client's  
information and establish  
safeguards against any such  
identified risks; and
    - v. to take reasonable steps to  
ensure that the Client is notified  
in the event of a breach of the  
confidentiality of the Clients  
Personal Information.
6. The Client has a right to lodge a complaint with  
the Information Regulator if the Client is of the  
view that his/her rights in terms of POPIA have  
been breached. The contact details of the  
Information Regulator are:
  - a. Telephone Number: 012 406 4818.
  - b. Address: 33 Hoof Street Forum II, 3rd Floor  
Braampark, Johannesburg, 2001.
  - c. E-mail Address [complaints.IR@justice.gov.za](mailto:complaints.IR@justice.gov.za)  
[/info.rg@justice.gov.za](mailto:info.rg@justice.gov.za).

**SIGNED FOR THE CUSTOMER**

Full Name: \_\_\_\_\_

The signatory warrants that he/she is duly  
authorised by the Customer to sign this agreement.

DATE: \_\_\_\_\_

**SIGNED FOR THE COMPANY**

Full Name: \_\_\_\_\_

The signatory warrants that he/she is duly  
authorised by the Company to sign this agreement.

DATE: \_\_\_\_\_